

ICT Services Scheme

Category Q03PTa: GovDC Software as a Service (SaaS)

Category Q04PTa: GovDC Platform as a Service (PaaS)

Background

The ICT Services Scheme provides a mechanism for suppliers to be prequalified for delivery of a range of ICT services to NSW Government.



The NSW Government and Industry **co-designed** a category and sub-categories on the ICT Services Scheme with a view to grouping all Enterprise Resource Planning (ERP) and related corporate and shared services together.

Category Q: ERP and related corporate and shared services was initially released in July 2014. The following sub-categories have been released to date:

- Q01: Professional Services
- Q01PTa: Services Aligned to NSW Government Standard Business Processes
- Q02PTr: Human Capital Management (HCM) and eRecruitment
- Q02PTi: HCM or eRecruitment Implementation Partners
- Q03PTr: Government Data Centres (GovDC) Software as a Service (SaaS)
- Q04PTr: GovDC Platform as a Service
- Q05PTa: Expense Management Systems (EMS) including Purchasing Cards (PCards)

Sub-categories Q03PTa and Q04PTa

Sub-categories Q03PTr and Q04PTr were restricted for 6 months and are now being opened to become Q03PTa and Q04PTa.

Q03PTa: GovDC Software as a Service (SaaS) includes core capabilities needed to support the Corporate Shared Service Reform in the following areas:

- a. Finance; and/or
- b. Human Resource (HR) including Payroll; and/or
- c. Procurement

Q04PTa: GovDC Platform as a Service (PaaS) includes providing production services from the GovDC Marketplace and is capable of supporting other sub-categories or services included in Category Q, such as Human Capital Management and Expense Management Systems.

Suppliers can optionally provide Dev and Test services from outside GovDC using the Cloud Connect facility on the Managed Services Backbone.

Suppliers will be able to apply at any time to on-board to these sub-categories on the ICT Services Scheme and will be approved as Offer Endorsed Providers as long as they meet the functional and/or technical requirements.

Offer Endorsed Providers will be listed on sub-categories Q03PTa and/or Q04PTa with their products and services also being listed on the NSW Government ICT Services Catalogue.

Benefits of Q03PTa and Q04PTa

Sub-categories Q03PTa and Q04PTa will allow NSW Government agencies to more easily select ERP solutions in the GovDC Marketplace already assessed as meeting essential requirements and to fast track to a point where suppliers can showcase features and capabilities above these minimum requirements.

These sub-categories will provide NSW Government agencies with the tools needed to:

- ✓ Orienteer to 'as a Service' sourcing models in line with the new NSW Government ICT Investment Policy
- ✓ Achieve the delivery of ERP and related corporate and shared services in line with the Corporate and Shared Services Reform
- ✓ Have straightforward access to a growing range of 'ERP as a Service' providers in a single, central location
- ✓ Cut red tape by providing a simpler way for industry to do business with Government
- ✓ Access new service offerings which are visible to all
- ✓ Have access to new suppliers and emerging technologies through the facilitation of an 'always open' policy
- ✓ Achieve faster procurement turn around and provisioning of services
- ✓ Leverage whole of government economies of scale
- ✓ Link with the NSW Identity Hub.



A Recommended Extra Step: Q01PTa

Suppliers are strongly encouraged to undertake the following steps including the short *NSW Government Standard Business Processes Foundation Course* which is available online and is designed to provide suppliers with the required knowledge and skills to read the Business Processes. It will also help them identify opportunities to then build the Business Processes into their products and services for Government. Successful completion of the training is a pre-requisite for Q01PTa and access to the current published version of the Business Processes.

Steps for Suppliers

Outlined below are the steps suppliers will need to complete to register for Q01PTa and to gain access to the published Business Processes.



Step 1: Approved for sub-category Q01

All suppliers approved in the ICT Services Scheme will be advised of the release of the new Category Q and sub-categories and invited to apply.

Once approved for Q01, suppliers can apply to undertake the pre-requisite training for Q01PTa.

Step 2: Enrol in the training for Q01PTa

How to enrol in the training

Suppliers can enrol staff in training by responding to the email invitation or making application via email to NSWGovStandards@finance.nsw.gov.au.

Log-in details will be sent by email from the NSW Government Standards team to enrolled staff for them to access and complete the training.

The training is free of charge and there is no limit to the number of staff who can complete it.

Note: Suppliers will need to have at least one accredited employee on staff at all times to maintain their Q01PTa approval as current.

For more Information:

Click here: [NSW Procurement / ICT Services](#)

Copy the link:

<https://www.procurepoint.nsw.gov.au/before-you-buy/prequalification-schemes-0/ict-services>

Email: NSWGovStandards@finance.nsw.gov.au

Step 3: Staff complete the training for Q01PTa

Enrolled staff can access the training using the link and log-in details provided in their email and complete the training.

About the training

The online training consists of three modules and takes approximately 45 – 60 minutes to complete. Modules 2 and 3 have an assessment component.

On successful completion of the course, staff will be able to print their accreditation certificate and both the supplier and NSW Procurement will be notified.

Step 4: Automatic approval for sub-category Q01PTa

When at least one employee has completed the training, suppliers will automatically be approved for Q01PTa.

NSW Procurement will notify suppliers when they have been approved and listed on Q01PTa.

Step 5: Access the Business Processes

When the supplier is approved and listed on Q01PTa, staff who have successfully completed the training will receive an email with their log-in details for access to the current version of the NSW Government Standard Business Processes published in ARIS Publisher.